

ELDERLY AND DISABLED TRANSIT ADVISORY COMMITTEE (EDTAC)

Committee Meeting Minutes

Via video-conferencing

119 Lower Beech Street-Wilmington and 900 Public Safety Blvd-Dover

Wednesday, July 10, 2019

1:00 - 3:00pm

The Elderly and Disable Transit Advisory Committee (EDTAC) met Wednesday, July 10, 2019 at 1:00pm via conference call.

In attendance:

EDTAC MEMBERS:

Blake Roberts, Chair
Amanda Lord
Ken Moore, CHEER
Jim Shiber, DVI
Debbie Dunlap
Melissa Martin

DTC Representatives:

Lori Yeager, Paratransit Support Services Manager
David Lewis, Eligibility Supervisor
Paul Kulesza, Fixed Route Director
Stephen Ottinger, Planning
Belinda Strickland, ADA Compliance Specialist
Margaret Webb, Paratransit Director
Kathy Maquire, Contract Specialist
Sheryl Crump, Customer Relations Specialist

Guest:

Dwayne Adams

Members Absent:

Bruce Fisher
Kathleen McCool
Catrina Gosine

Call to Order

Blake Roberts, Chair, started the meeting and the minutes from the March 13, 2019 meeting were approved.

Round Table Introductions

On Time Performance for PARATRANSIT- Margaret Webb, Statewide Paratransit Manager

Paratransit statewide May 85% all trips

Paratransit statewide June 86%

New Castle County- 83-85%

Kent County- 90%

Sussex County- 80-86% {800-855 trips in SC}

May 79,423 trips

June 71,332 trips

Goal performance compared to Fixed Route at least 92%

Some issues for overall percentage drop:

- Manpower/operators out on workers comp, FMLA, disability, vacations, call offs

Paratransit Staffing:

162 Full time slots

Full Time: KC- 62

SC- 72

5 openings in NC

On Time Performance Data for Fixed Route- Paul Kulesza, Fixed Route Director

The combined on-time performance average for *MAY 2019 FY 2019* was **72%**.

New Castle County Fixed Route was **69%**

New Castle County Contract Services was **82%**

Kent County Fixed Route was **78%**.

Sussex County Contract Services was **76%**.

Septa was **66%**

Resorts was **81%**

The combined on-time performance average for *JUNE 2019 FY 2019* was **73%**.

New Castle County Fixed Route was **71%**

New Castle County Contract Services was **85%**

Kent County Fixed Route was **82%**.

Sussex County Contract Services was **72%**.

Septa was **74%**

Resorts was **71%**

I-95 Road Expansion/Process and challenges of installing new/improving bus stops- Stephen Ottinger, Planning

2 year project starting date November 2020. Brandywine River Bridge and city line all the way to 495 split. DelDOT plans to repair under structure of bridges and take care of all the rust. Ramps will be closed North bound first than South bound. There will be one lane North and South bound at some point in the project. 30% of the traffic will be reduced and traffic will be diverted through town. The plan is to dedicate bus lanes for Fixed Route bus services on Rt 13. This would allow the buses to get through faster than cars. The detours will last the full 2 years of the project.

Paratransit will be navigating on the fly. They will figure out what's best for the customers to ensure they can get where they need to get on time.

Improving Bus Stops:

Stops with low ridership will be eliminated and stops that are to close will also be looked at {750ft}. Stops need to be brought up to ADA Compliance. Stops with low ridership will not be improved. It cost up to \$100,000 to 200,000 for concrete to bring a stop up to compliance. Walkways would also need to be improved. Planning looks into request for bus stops. Some of the things they look at are

Safety requirements, ADA Compliance and Rider usage. They also look to ensure Title VI compliance for low income and minorities.

New Electric Buses- Paul Kulesza, Fixed Route Director

There will be a total of 16 electric buses. At this time Dover is running one of the six buses they have on Route 120. Due to the buses being 35 footers there will need to be some adjustments to routes. Was looking at placing one on Route 106 but there are changes being made on the base with jersey barriers that may prevent the bus from being put on that route. DTC will need to look at having in line chargers for the electric buses at the Hub. The cost of the chargers is close to a million.

Updates from DTC:

- Planning- Stephen Ottinger

Planning will be having Community Conversations in New Castle and Kent County. During Public Hearing individuals indicated they thought DTC had already made decisions about service changes.

- **The EDTAC Committee voted to have Mr. Dwayne Adams become a member of the committee.**

Open Forum

Adjourned

The next meeting is scheduled for Wednesday, September 11, 2019